



Eligibility errors are the primary source of administration burden and financial risk for Medicare Part D plans. Some key findings related to actual recent case studies indicate the following:

- Eligibility errors can account for more than 80% of all PDE errors.
- Plans are making substantial human capital and financial investments in resources to properly manage eligibility errors.
- Plans are incurring substantial cost in claims re-processing fees to correct eligibility errors.

InSync Overview:

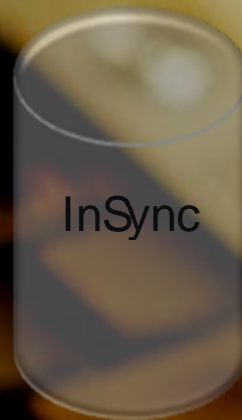
InSync is a low cost Medicare enrollment pre-edit software tool that identifies enrollment and coverage related discrepancies and *removes the discrepant records from the enrollment file prior to loading enrollment data into your claims adjudication system.* InSync identifies bad enrollment data before it becomes bad claim and PDE data.

Enrollment Discrepancies:

- Unique Members with multiple LIS Copay category
- Unique Members with more than one member ID
- Unique members with multiple HICNs
- Unique members assigned in multiple CAGs

Coverage Related Inaccuracies:

- Members assigned LIS level that does not match CMS
- Members in Medicare contract not



Clean Enrollment Records

Exception File with discrepant Records

Benefits derived from the use of InSync include:

- Reduced claim processing errors related to enrollment and/or LIS (DDPS reject codes 700-734)
- Improved PDE acceptance rate
- Reduced need for claim / PDE reprocessing
- Streamlined enrollment/eligibility remediation activities and reduced administrative burden related to eligibility errors

If you would like to hear more about InSync or schedule a demo of InSync, please contact Erin Costell, Managing Partner of Global Pharmaceutical Solutions, by phone or email:

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